

QUALITY POLICY

Vusubheki Management Services is a cutting-edge Electronic Security Systems Service Provider and a leader in offering a comprehensive matrix of commercial security solutions. We develop and provide our clients with innovative and well researched total security solutions that will put them on an accelerated growth trajectory.

We are committed to continuous improvement and have established a Quality Management System (QMS), according to ISO9001:2015 requirements, which form an integral part for our planning, execution, measuring and decision making to improve our performance.

Vusubheki Management Services views all aspects of its business as important and thus commits to:

- Ensure that the receiving, storing, and issuing materials and finished commercial security spares/goods to various departments services are rendered consistently at the highest quality and efficiency;
- Provide the necessary resources to maintain the integrity of the QMS;
- Institute measures that will ensure that we meet and exceed our customer requirements;
- Accurately identifying and continuously monitoring all the commercial risks in the internal and external services rendered by our organization;
- Drive continual improvement and innovation based upon efficient business processes, well-defined measurements, best practices, and customer surveys;
- Continually improve, evaluate & review our services provided to Clients;
- Comply with applicable statutory and regulatory requirements and ensuring the health, safety and welfare of all staff, mandatories (agents, contractors or subcontractors) and visitors to all our premises; and
- Identify, set and review objectives at management review or as and when required.

As Top Management we will ensure the achievement of the above by making it a point that this policy is communicated and well understood throughout the organization as well as be available to relevant interested parties via the Vusubheki Management Services website: <https://vusubheki.co.za/>

Status	Position	Signature
Approval Authority	Managing Member	
Approval By	B Msiza	
Approval Date	2024-06-27	
Revision No:	2	